



**TALLADIUM INCORPORATED** 27360 West Muirfield Lane, Valencia, California 91355

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## TERMS & CONDITIONS

**PRICING:** All prices are in United States dollars. All prices are subject to change without notification.

**FREIGHT:** Customers are charged for shipping (minimum shipping and handling is \$4.00).

**TERMS:** New Accounts: C.O.D. (Visa / MasterCard, cashiers check, money order, or advanced payment only)  
Open Accounts: Net 30 Days from Date of Invoice, (see the **NOTE** section for detailed information)  
Credit Card payment: Visa / MasterCard

**CONDITIONS:** Talladium strives for product improvements in design and quality. Talladium reserves the privilege of improving, modifying, or discontinuing products without notice. Specifications or prices may be changed without notice and without obligation.

**SHORTAGES:** All shortages must be reported within 10 days of the receipt of the shipment to be considered.

**DAMAGES:** All damage claims must be reported to the delivering freight carrier. Talladium cannot accept responsibility for goods damaged in shipment.

**RETURNS:** No merchandise may be returned without prior authorization from Talladium. Goods received without prior authorization will be returned at the customers expense. All goods returned must meet the following criteria:

- Merchandise must be unused, seals unbroken and in the original container.
- Merchandise must be returned **within 30 days of the invoice date**.
- All items accepted for return will be subject to a 20% restocking fee.
- Freight charges on returned items are **not** refundable.
- **No cash refund** on any item returned **after 30 days**.
- Items that carry the Money Back Guarantees are good for only 90 days from date of purchase.
- **Customers will be responsible for shipping on all C.O.D. orders that are returned undeliverable.**
- **Refused delivery – Customers will be responsible for all shipping charges.** Credit only for the products minus a 10% restocking fee will be applied to the customers account.

**RETURN CHECK FEE:**

There is a **\$25.00** service charge for **all returned checks**.

**NOTE:** All accounts will remain C.O.D. until they have returned a completed credit application to Talladium and it has been approved.

Once credit is approved, the account will be placed on Net 30 Day Terms. **All invoices are due 30 days from the date of invoice.** Accounts with an outstanding balance (past 30 days) will receive a finance charge of 1½% per month (annual rate 18%). **Accounts with outstanding balances (past 30 days) will have their shipment(s) withheld until the account is paid in full.** Should it become necessary to turn an account over for collection, **the customer will be responsible for all collection costs, including but not limited to, attorney's fees and court costs.**

REV. Jan-15